

Nurse Advice Line

Feeling sick and have questions?



Call 844-971-8907 (TTY: Dial 711) to talk to a nurse.

If you are having a medical emergency, call 911 or go to the nearest emergency room.

What is the Nurse Advice Line?

The Nurse Advice Line is a service available to all Alliance members. You can call if you have questions about your health or your child's health. A registered nurse will help you with what to do next. The service is available **24 hours a day, 7 days a week** at no cost to you.

When do I call the Nurse Advice Line?

Call the Nurse Advice Line when:

- You or your child is sick, and you cannot reach or get an appointment with your doctor.
 - Examples: Your child has a fever or rash, is vomiting, or your baby's crying is unusual.
- You are not sure if you should go to the emergency room.
- You have questions about your health or your child's health.
- You are under 18 years old and want to talk in private about your health concerns.

When you call:

If you have your Alliance Member ID card with you, have it ready to tell the nurse your ID number.

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When you call the Alliance Nurse Advice Line about your health questions, you will be entered into a monthly raffle. You could win a \$50 Target gift card!